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SANFORD
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CRITICAL VALUES POLICY

A critical value is a test result which is abnormal to the degree that it may indicate a life-threatening situation (also known as a critical value).

Sanford Laboratories' critical values are determined by technical and medical consensus based on input and discussion with physician experts from Sanford's Clinical Practice Committee. Notifications of critical values will go to the ordering provider/attending provider or authorized personnel within 60 minutes following the release of the critical results. Critical test results may only be reported to a provider, registered nurse, laboratory (technologist, scientist, or technician (MLS/MLT)), licensed practical nurse, medical assistant, certified medical assistant, paramedic, pharmacist or perfusionist.

It is the provider or authorized representative's responsibility to interpret the result in the context of the patient's clinical condition and to take immediate action, if needed.

The provider or authorized representative is also responsible for providing us with 24-hour reliable contact information. In the event that we are not able to reach you or your representative with a critical lab result, an RN from My Sanford Nurse Clinical Call Center may be contacting your patient with an offer to assess them in order to guide them in steps to take for follow-up. We believe this workflow will ensure the timeliest response to critical laboratory values for the patient.